



Booking Terms & Conditions

Street Science is a family run business who endeavour to provide the best customer service and products possible. All clients agree to these terms and conditions when engaging us for an incursion or event.

- Unless otherwise stated, quoted prices exclude GST and may be subject to an additional Travel Fee, depending on your location.
- A minimum booking charge applies to School Incursions, Corporate/Community Events, Vacation Care/OSHC Incursions and Kindy Incursions which is subject to Peak and Offpeak seasons.
- Fees & charges will be quoted once your enquiry has been received.
- Street Science has contingency plans in place should Covid-19 affect your booking. Please get in touch with our admin team to discuss options for your incursion/event.
- Once a job is booked in and confirmed, we will mark the date as unavailable to other clients and as such the following cancellation policy comes into effect.

Cancellation Policy

Street Science provides Queensland's premier science engagement activities and are often booked out well into the future. If extenuating circumstances affect your ability to fulfil the agreed booking, we will reschedule when possible to within the same School Term or Holiday period without penalty, though in certain situations a rescheduling fee (10% if requested within one calendar month, 25% if requested within 7 days of the incursion) may apply. Rescheduled incursions can not be canceled without fee regardless of how much prior notice is given. If you do need to completely cancel your booking it is important to note the following:

School Incursions

- Any cancellation notification received less than one calendar month before the booking date will be charged at 50% of the incursion fee.
- Any cancellation within 1 calendar week of an incursion will be charged 80% of the incursion fee (e.g. cancelled on or after Tuesday for a booking on Tuesday the following week).
- Any cancellation or a no show on the day will be charged 100% of the incursion fee.

Corporate / Community Events

- Any cancellation notification received less than one calendar month before the booking date will be charged at 50% of the incursion fee.
- Any cancellation within 1 calendar week of an event will be charged 80% of the event fee (e.g. cancelled on or after Tuesday for a booking on Tuesday the following week).
- Any cancellation within 24 hours of an event or a no show on the day will be charged 100% of the quoted event fee

Private Kids Parties

- Once a party booking has been confirmed, any cancellation of the booking will incur a loss of the \$100 non-refundable deposit.



Vacation Care / OSHC Incursions

- Any cancellation notification received less than one calendar month before the booking date will be charged at 50% of the incursion fee.
- Any cancellation within 1 calendar week of an incursion will be charged 80% of the incursion fee (e.g. cancelled on or after Tuesday for a booking on Tuesday the following week).
- Any cancellation or a no show on the day will be charged 100% of the incursion fee.

Kindy Incursions

- Any cancellation notification received less than one calendar month before the booking date will be charged at 50% of the incursion fee.
- Any cancellation within 1 calendar week of an incursion will be charged 80% of the incursion fee (e.g. cancelled on or after Tuesday for a booking on Tuesday the following week).
- Any cancellation or a no show on the day will be charged 100% of the incursion fee.